

## Living well in difference: The IC Thinking approach



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## The A, B, Cs of where we are going

- A. Concept of IC (Integrative Complexity): Basis in research
- B. Use of IC as an educational intervention: Basis in reality
- C. Implications of IC for your work: Basis for impact





# A. Concept of IC (Integrative Complexity):

### Basis in research





## **Examples of IC Thinking Interventions**

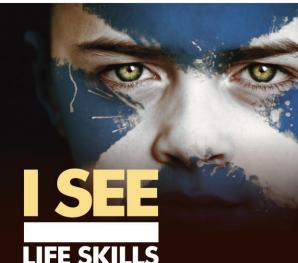
## Being Muslim

#### LIFE IN SCOTLAND



#### OMAR:

"I think there are a lot of distorted images of young Muslims like me, in the media, and I think that needs to be changed... As a Muslim I want to be a good person; that's what it's about, and I want people to know that young people like me are just trying to live their lives as best they can"



#### LIFE SKILLS FOR A CHANGING SCOTLAND

"Societies which provide well-being and flourishing encourage a strong sense of belonging and allegiance to the group while simultaneously allowing people to express themselves as individuals."

(Carol Craig, The Scots' Crisis in Confidence)

### CONFLICT TRANSFORMATION





# Being Kenyan

## **Being Muslim**

## Being Muslim

Explore the issues that face young Muslims today

#### FREE 8 SESSION COURSE

all welcome... have your say... meet people... share food ... get creative... develop core life skills to build confidence and address issues

IC

thinking

Currently





- Sweden
- Northern Ireland
- England
- Scotland
- Finland
- Bosnia
- Pakistan

Florer IC thinking



Florence 2

- To our knowledge, IC Thinking uses the only empirically based predictive measure in the field of PVE/ CVE.
- Communicated to IC Thinking by experts at UK Home Office, US Pentagon (SMA programme), USDOS (CT Bureau), RAN, and Hedayah Organisation (global PVE think tank) and training centre (Abu Dhabi).
- Members of RAN Europe (Radicalisation Awareness Network) 'pool of experts'



## Integrative Complexity (IC)

- Cognitive lens through which we see our social world during conflict (narrow or wide angle lens)
- Psychometric measure with predictive value based on 40 years of research (Suedfeld 2010; Suedfelt & Tetlock, 2014)
- IC = 'I see'. I see my viewpoint, I see your viewpoint, I see a way we can work together, *despite disagreement*.

But why 'IC'?

Citizenship: A new ethic for the 21st Century - The contribution of eTwinning

### BAD NEWS: 250 + vulnerability social and personal factors for destructive conflict and violent extremisms

(McCauley & Moskalenko, 2010)

group

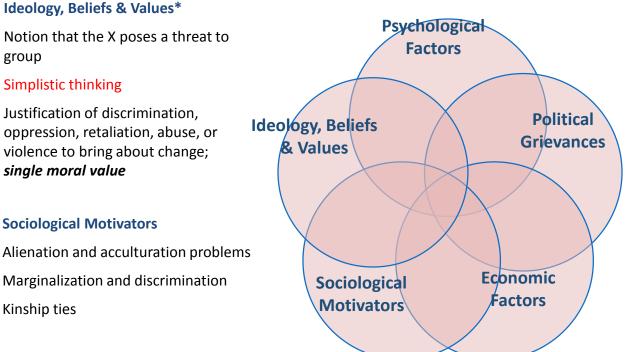
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#### **Psychological Factors**

Post traumatic stress disorder

Sense of purpose, need for meaning

The need for adventure



#### **Political Grievances**

Human rights abuses Lack of political rights and civil liberties Corruption Conflict / lack of security

#### **Economic Factors**

Lack of employment Relative deprivation Financial incentives for membership

thinking

### We cannot predict the triggers that will move an

Florence 2 Individual from extreme opinions to extreme actions.



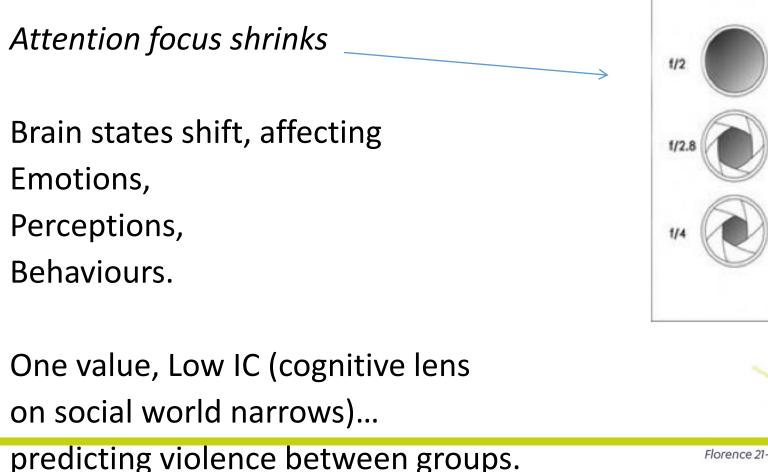
## IN SUMMARY

- Non-predictive: Which 250+ transition points/ factors will be the tipping point for any individual?
- 250+ factors show mutual influence and mulitcausality (McCauley & Moskalenko, 2010)
- Easy for exploiters to *increase narrowed, tunnel vision thinking* (low IC), as protectors of 'most important' value
- With messages that legitimate discrimination, oppression, and violence

### Twinning

## Why 'easy'? Because of how our brains work.

Messages ← → Behaviour <u>INTENSIFY</u> the *inhibition* of value pluralism and complex thinking (low IC):



Florence 21-23 September 2016



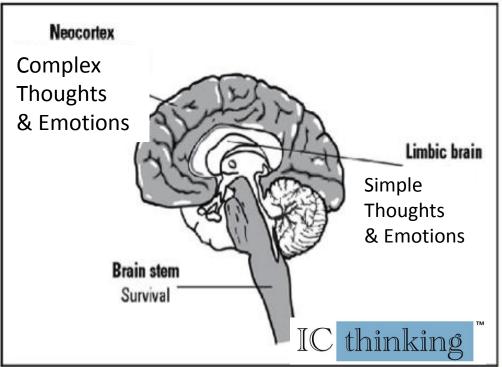
Extremist Ideology/ Narratives/ Propaganda use messages (Winter, 2015) focus on one moral value and inhibit complex thinking (= low IC) reinforcing group memberships at all costs

Eliciting brain biases

(limbic dominance: mid brain, rapid, inflexible, closed, powerful thoughts and emotions)

that can make it easy to harm the Outgroup even if contrary to personal moral standards 'they deserve it'

(fMRI study Cikara, Jenkins, Dufour, & Saxe, in press)



If already leaning toward 'tunnel vision': extremist ideologies/" narratives/ propaganda make sense! 'Framing' of the world aligns with/ explains my experience (Social Movement Theory).

### **Extremist ideologies**

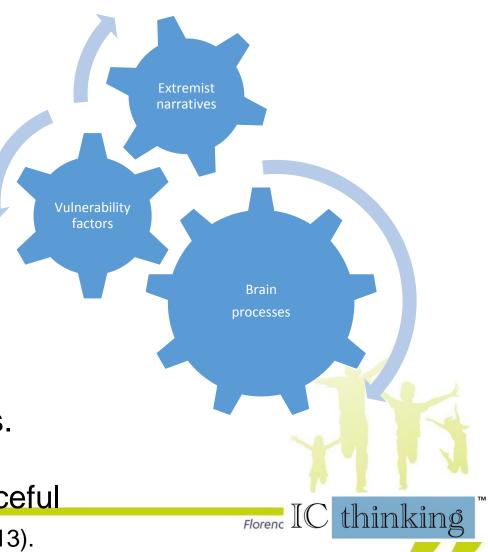
of all kinds built upon 'black and white' (polarised), 'us versus them'

- low complexity thinking
- (Conway & Conway 2013;

Suedfeld, Cross & Logan 2013).

A drop to low IC predicts violent conflict between groups.

An increase in IC predicts peaceful outcomes to conflict (Suedfeld 2013).





### Tension in social brain: maintain self / 'tribe' identity and worldview VERSUS

### curiosity and desire to connect with others



- \* Threat  $\rightarrow$  Protect/ Defend: Other viewed as symbol of outgroup.
- \* Totalist groups: impossible not to adopt group's norms, values.
- \* Social rules keep person stuck in low IC, (Violent) conflict increases.

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thinking



GOOD NEWS: cognitive lens can be widened (measured as raised IC), increasing tolerance and respect for diversity, predicting peaceful outcomes to conflict (Suedfeld, 2003, 2013)

- Accessible (ethical, acceptable)
- Cognitive lens is an AMPLIFIER (Hogg, 2004)
  - low IC lens amplifies low IC input
  - High IC lens amplifies high IC input

IC gains reduce the power of the 250+ factors Increased tolerance, respect for diversity Increased resilience

Citizenship: A new ethic for the 21st Century - The contribution of eTwinning



# B. Use of IC as an educational intervention

• Basis in reality





# Holistic model for schools to create IC learning environment

- IC for staff (5 to 16 hours 'CPD', Continuing Professional Development)
- IC for students (typically 16 contact hours, 2 hour sessions over 8 weeks)
- IC for families (with childcare)
- IC for NGO staff working in schools





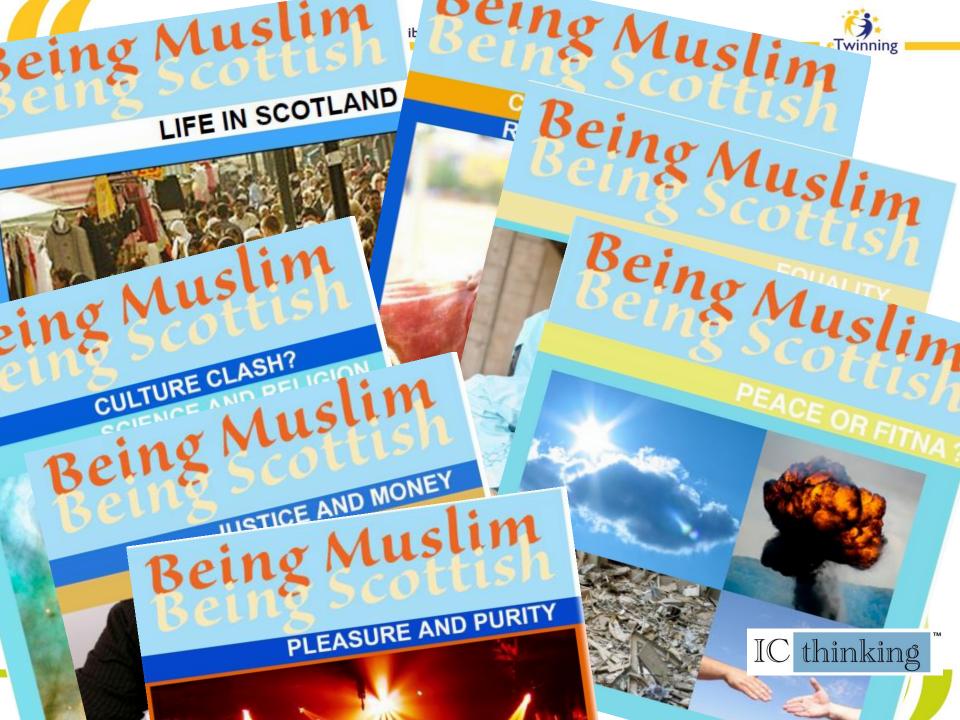
# Collaborative partnerships: Local schools and researchers

E.g.,

- Assess and revise existing materials for leveraging IC
- Design, develop, pilot, test, embed new IC materials in local schools and organisations for sustainability
- Combine existing and new IC materials

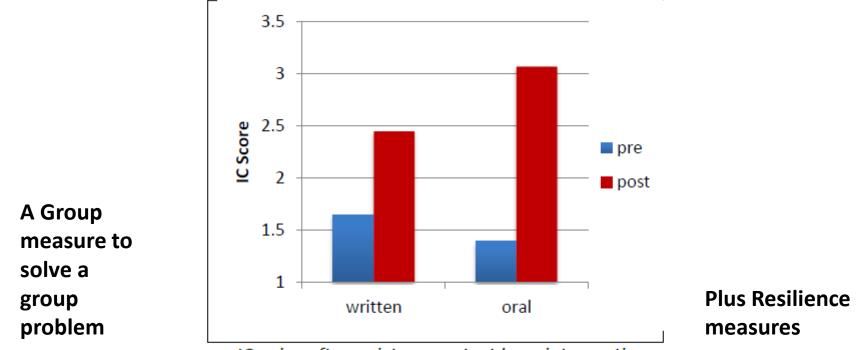
Clothe IC method in local culture so participants recognise and inhabit course material as their own.





Citizenship: A new ethic for the 21st Century - The contribution of eTwinning

## Over 6 years, 50 out of 50 group interventions (different demographics, contexts, conflicts, extremisms)



IC gains after a sixteen contact hour intervention,

assessed via comparisons of participants' written and oral responses, before and after the course. (Smaller IC increases can occur after an intervention of just a few hours.)



LIFE SKILLS FOR A CHANGING SCOTLAND

"Societies which provide well-being and flouris

CHANGING

EMOTIONS \* Empathy is an important part of emotional intelligence. Empathy means being able to imagine how the other person feels. It is an important skill to have for the workplace as well as dose relationships We need to anticipate how our actions, behaviours and words, might affect other people. We need to imagine ourselves into the shoes of

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#### LIFE SKILLS FOR A CHANGING SCOTLAND

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**CLOSE RELATIONSH** 

#### LEARNING

"It seems most schools cater to one learning style: learning by yourself - thinking about something rather than doing it".

LIFE SKILLS FOR A CHANGING SCOTLAND OR A CHANGIN

CONFIDENCE "Generally people are at their most confident when they

Truth

NEXT EXIT 🗡

FOR A CHANGING

IC

thinking

YOUR VALUES " In many Western societies,

the nature of religion: Is it a useful cultural relic of historical interest? needs to be eradicated? Is it a pri Is it essential for human living?-



# C. Implications of IC Method for your work

## Basis for impact

- 1) Turn your classroom into a theatre
- 2) Attempt an ambitious integration
- 3) Use the back door
- 4) Confront your inner extremist



## Implication One: Turn your classroom into a theatre

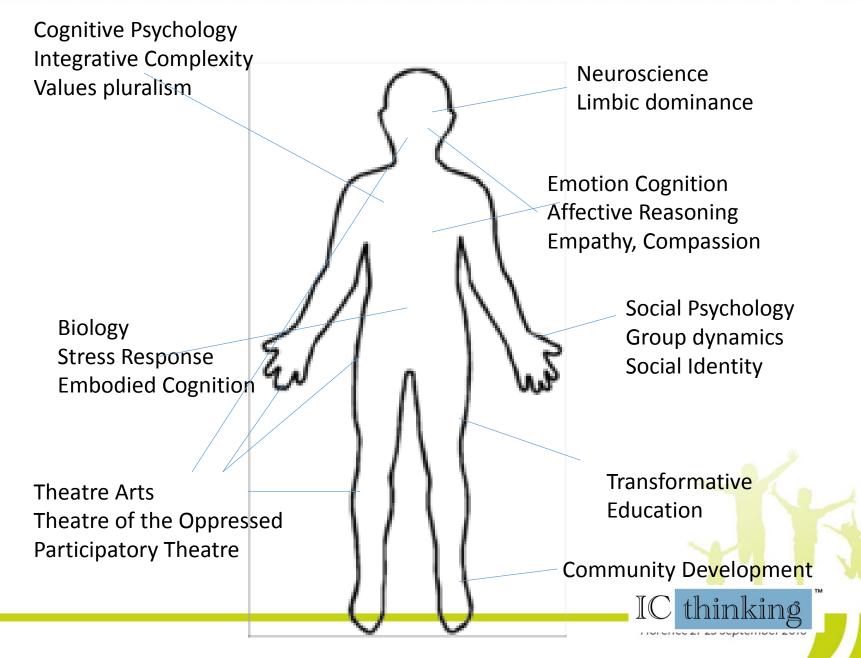




# Implication Two: Attempt an ambitious integration









# Implication Three: Use the back door





# Implication Four: Confront your inner extremist



### Extremisms are...

... polarised positions on any ideological dimension, e.g., political, religious, ethical, moral, philosophical, ecological...

all characterised by low IC

(Suefeld, Cross, Logan, 2013)





"there were a couple of exercises that I went through and I was like, hmmm... maybe I'm not quite as open minded as I thought... That was a bit of a shock because I really did think I was pretty open-minded and quite accepting."

"And what I experienced was that it held a mirror up to me and let me look at...just how entrenched I am in my views as well. So it's very, it's a very deep learning, actually."





## IC Course Guidelines

No one is to be criticized or to be brought down

People listen to each other and show respect

What is said in the room stays in the room (excepting issues relating to safeguarding)

People are supported to think for themselves

Sessions are not dominated by one person or viewpoint

Participants cite these guidelines as part of why the course worked them:

'felt safe',

'no one was telling me I was wrong all the time',

'I could be honest and explore my views, my values'.



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## IC Thinking supports and complements other approaches:

- **Contact theory** (bring groups together) requires certain conditions: secure venue, secure communications, participants of equal status, institutional backing, length of time without exiting ...
- Dialogue without preparation entrenches and perpetuates conflict (Kelman & Fisher, 2003).
- IC Thinking method prepares for successful contact.
- **Therapy models** (mentoring, relationships) profound but hard to measure, difficult to scale up
- IC offers safe group contexts to practice what is learnt during mentoring.



## Thank you!

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